

Media Release

16 July 2011

Serco to transfer from Borallon to new South Queensland Correctional Centre

The award winning Serco team at Borallon Correctional Centre is to transfer its operations to the new Southern Queensland Correctional Centre (SQCC) in Gatton.

Corrective Services Minister Neil Roberts has announced that operations at the new 300 bed high security facility will commence from 1 January 2012. Borallon, one of the oldest jails in the State, is to be temporarily decommissioned by 29 February 2012.

Serco, which has operated Borallon to a high standard since January 2008, will begin a new contract with Queensland Corrective Services valued at around AU\$100m over five-years, with an option to extend to a maximum of 10 years.

At SQCC, the team will continue to ensure safety and security and manage infrastructure and logistics. Drawing on experience and innovative approaches developed at Borallon, across Australia and around the world, Serco will carry on its work to protect the public by reducing reoffending.

Serco Asia Pacific Chief Executive David Campbell welcomed Queensland Corrective Services' decision as a testament to the Department's constructive partnership with Serco, and set out plans to make the transition as smooth as possible for employees.

"I am delighted that our team at Borallon will continue its vital contribution to making Queensland communities safer. They should be proud of the excellent work they have done over the past three and a half years. They have received well-deserved awards for their commitment and groundbreaking initiatives.

"The government's decision will see the next evolution of that work at South Queensland Correctional Centre. Benefiting from the design and technological advantages of the new prison, we will improve our service and develop our leading-edge approach to rehabilitation further.

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“It is our hope that as many staff as possible will want to move with Serco to SQCC, however, we do recognise that some staff may not wish or be able to move and that this may be an unsettling time for them.

“I am pleased to confirm that employees who transfer will have no loss of employment continuity or benefits. Remaining staff will be able to apply for positions with Queensland Corrective Services.

“We will be briefing staff and unions immediately to help address any concerns and deliver a smooth transition. Serco has an incredibly positive group of staff at Borallon and I’m confident that they will make the most of the opportunities the new prison will offer.”

Serco’s values-based approach to preparing offenders for a law-abiding future includes effective anti-bullying, self-harm minimisation, violence reduction, drug, health, and resettlement strategies, and culturally appropriate services and programmes for Aboriginal and Torres Strait Islander prisoners.

Serco Borallon Correctional Centre has been recognised by Queensland Corrective Services for “excellence in the rehabilitation of offenders” and two members of staff won Australia Day Achievement Medallions at the beginning of the year. Two Queensland Minister’s Awards for Excellence were received in 2010, one for an innovative project in which 80 per cent of the prison’s waste was recycled, and another for redesigning the catering unit to ensure offenders are fed nutritionally balanced meals. The prison was also a finalist in the National Safety Awards for its Excellence in Innovative Environmentally Sustainable Work Practices; and in two categories in the Infrastructure Partnership Australia Awards.

Serco has also managed Western Australia’s only privately operated prison, Acacia, since 2006. Last month, the Inspector of Custodial Services described it as “without doubt one of the best performing prisons in Western Australia, if not the best”. Serco signed the contract to provide Court Security and Custody Services in WA in June this year, and in February, signed the contract to manage Mt Eden Corrections Facility in Auckland. In the UK, Serco manages a Young

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Offenders Institution and a Secure Training Centre for juveniles, as well as four prisons including HMP Lowdham Grange, one of the highest rated prisons in England.

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About Serco

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos. We improve services by managing people, processes, technology and assets more effectively. Our strategic advice comes from hands-on experience. We advise policy makers, design innovative solutions, integrate systems and – most of all – deliver front-line services that make a positive difference to customers and communities.

Serco has been delivering mission critical public services for more than 40 years. We support governments, agencies and companies in 30 countries who seek a trusted partner with a solid track record of providing assured service excellence. Globally our 100,000 employees deliver operational, management and consulting expertise in defence, science, technology, justice, immigration, transport, health, education, aviation and business process outsourcing.

Our 7,000 people in the Asia Pacific business operate in Australia, Hong Kong and New Zealand. Our customers have the dual benefits of global scale and local autonomy. One of our strengths is that we live locally, think locally, act locally, and are supported globally.

In Asia Pacific, Serco supports the Australian Defence Force through the provision of garrison and port services, rehabilitates offenders in our prisons, cares for people in immigration detention, helps to make the roads safer in Victoria through our traffic camera services, provides travellers in Perth, Brisbane and New South Wales with timely and helpful public transport advice, keeps Melbourne's parks and gardens green, operates tunnels in Hong Kong helping 76.8 million commuters each year and provides an unparalleled, award winning rail tourism experience on the Ghan, Indian Pacific and Overland.

More information can be found at www.serco-ap.com.au