

### **Serco signs Mt Eden Contract**

Serco Asia Pacific, appointed to manage Mt Eden Corrections Facility in Auckland, formalised its agreement with the Department of Corrections when the contract was signed by both parties today.

The signing follows the Government's announcement in December last year that Serco was successful in its bid for the prison management contract.

Serco Asia Pacific Chief Executive, David Campbell, said the signing is an important milestone for Serco and cements its partnership with the Department of Corrections.

"Since the announcement last year, Serco's transition team has begun work with the Department on the prison handover. The full contract will commence in August 2011.

"We will also continue to work with our other key stakeholders to ensure our values-based solutions meet the needs of all prisoners, particularly Maori."

Serco plans to introduce a number of new rehabilitation and reintegration programmes at the prison. In addition to establishing "First Night" and "Induction Units" to reduce risks for newly arrived prisoners, Serco is set to create a Maori Unit for the accommodation of young Maori men. These men will participate in specially developed Tikanga Maori programmes, which will be delivered in partnership with local hapu organisations.

"With almost 50 years experience in delivering services to governments across the globe, Serco is looking forward to bringing its innovative prisoner rehabilitation and reintegration approach to Mt Eden Corrections Facility," said Mr Campbell.

As well as experience in managing prisons in the United Kingdom, Serco has managed Acacia Prison in Western Australia since 2006 and Queensland's Borallon Correctional Centre since 2008.

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#### **About Serco**

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos. We improve services by managing people, processes, technology and assets more effectively. Our strategic advice comes from hands-on experience. We advise policy makers, design innovative solutions, integrate systems and – most of all – deliver front-line services that make a positive difference to customers and communities.

## Media Release (continued)

Serco has been delivering mission critical public services for almost 50 years. We support governments, agencies and companies in 30 countries who seek a trusted partner with a solid track record of providing assured service excellence. Globally our employees deliver operational, management and consulting expertise in defence, science, technology, justice, immigration, transport, health, education, aviation and business process outsourcing.

Our 7,000 people in the Asia Pacific business currently operate in Australia and Hong Kong. Our customers have the dual benefits of global scale and local autonomy. One of our strengths is that we live locally, think locally, act locally, and are supported globally.

In Asia Pacific, Serco supports the Australian Defence Force through the provision of garrison and port services, rehabilitates offenders in our prisons, helps to make the roads safer in Victoria through our traffic camera services operation, cares for people in immigration detention, provides travellers in Perth and Brisbane with timely and helpful public transport advice, keeps Melbourne's parks and gardens green, operates tunnels in Hong Kong helping 76.8 million commuters each year and provides an unparalleled, award winning rail tourism experience on the Ghan, Indian Pacific and Overland.

More information can be found at [www.serco-ap.com.au](http://www.serco-ap.com.au)