

## Media Release

Tuesday 12 April 2011

### **Serco Borallon Correctional Centre welcomes comments from State MP**

Serco Borallon Correctional Centre in Ipswich, Queensland welcomes the comments from the State member for Ipswich West, Wayne Wendt MP about the centre's significant contribution to the local community.

Wayne Wendt MP praised the work carried out at Borallon across a range of interventions, believing it to be truly ground-breaking. His comments were made in Parliament on Tuesday 5 April, after he attended the Centre's recent graduation ceremony.

Mr Wendt stated: "On Thursday 31 March, I attended Borallon Correctional Centre to celebrate a prisoner education graduation. I think what is better about this particular facility than most others in relation to prison reform is that over 40 inmates took part in the ceremony with their parents there supporting them. It is amazing to see how proud not only the parents are but also the offenders."

"The prisoners graduated with certificates in literacy and numeracy, information technology, hospitality and furniture making".

"Literacy and education is the foundation for life's success and recognising the efforts of offenders through structured graduation ceremonies celebrates real achievement. "

"Even though our prison population is largely illiterate and highly undereducated, it is amazing to see how proud not only the parents are but also the offenders are when they graduate. I make it an important date in my diary to attend these events."

Mr Wendt also recognised the Centre's other programs and their positive contribution to the community.

"I think every member would be aware of the Pups in Prison program. As part of that program, prisoners train pups to work as assistance dogs for people with disabilities. This program is aimed at reducing reoffending behaviour and it also helps prisoners to develop their reading, writing and communication skills through the upkeep of a daily diary."

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Mr Wendt will be attending the Pups in Prison graduation ceremony next month and encouraged other members to come out on the day and see the pups and the progress they had made. “They are absolutely fantastic”, he said.

“The Shakespeare in prison program is another wonderful innovation. Last year, they showed Macbeth. It was absolutely outstanding to see some of the prisoners who were able to learn, understand and recite those lines of Macbeth. “

“For anybody who knows Macbeth they would know that the play has a number of long orations and for the prisoners to recite them is an amazing feat on its own”.

Mt Wendt said it was thanks to the outstanding efforts of the centre’s director, Scott McNairn that Serco was continuing to push the boundaries of service delivery and innovation.

“The general manager of Borallon Correctional Centre, Scott McNairn, in the short time that he has been there, which has been only a couple of years, has done an amazing job in turning around some of the prisoners in that particular facility.”

“All in all, congratulations to the Serco facility at Borallon. Well done.”

David Campbell, Chief Executive Officer of Serco Asia Pacific commended the staff at Borallon for their hard work.

“It’s wonderful to receive this recognition from Mr Wendt. His comments validate the positive contribution Serco Borallon is making to the community and the commercial know-how we’ve introduced to the justice sector in partnership with our customer, Queensland Corrective Services.”

Serco Borallon Correctional Centre recently received two finalist awards at the prestigious 2011 National Infrastructure Awards in Sydney for its innovative measures to improve services.

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## Media Release (continued)

### About Serco

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos. We improve services by managing people, processes, technology and assets more effectively. Our strategic advice comes from hands-on experience. We advise policy makers, design innovative solutions, integrate systems and – most of all – deliver front-line services that make a positive difference to customers and communities.

Serco has been delivering mission critical public services for more than 40 years. We support governments, agencies and companies in 30 countries who seek a trusted partner with a solid track record of providing assured service excellence. Globally our employees deliver operational, management and consulting expertise in defence, science, technology, justice, immigration, transport, health, education, aviation and business process outsourcing.

Our 6,000 people in the Asia Pacific business operate in Australia and Hong Kong. Our customers have the dual benefits of global scale and local autonomy. One of our strengths is that we live locally, think locally, act locally, and are supported globally.

In Asia Pacific, Serco supports the Australian Defence Forces through the provision of garrison and port services, rehabilitates offenders in our prisons, cares for people in immigration detention, helps to make the roads safer in Victoria through our traffic camera services operation, provides travellers in Perth, Brisbane and New South Wales with timely and helpful public transport advice, keeps Melbourne's parks and gardens green, operates tunnels in Hong Kong helping 76.8 million commuters each year and provides an unparalleled, award winning rail tourism experience on the Ghan, Indian Pacific and Overland.

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