

Media Release

19 October 2010

Serco announced Preferred Bidder for Fiona Stanley Hospital

Serco Australia has been selected as the preferred bidder for the provision of Facilities Management and Support Services to Fiona Stanley Hospital in Perth, Western Australia.

Serco Australia Chief Executive David Campbell welcomed the West Australian Government's announcement and the opportunity to proceed to the next stage of negotiations with the hope of partnering with the West Australian Government on the landmark Fiona Stanley Hospital project.

"Fiona Stanley Hospital will set a benchmark for high-quality, modern and innovative healthcare. We will be particularly excited to have the opportunity to significantly improve the capacity and standard of healthcare services in Western Australia," David Campbell said.

"We have brought together expertise from around the globe. Our team shares the state's vision to create an experience for patients, visitors and staff of Fiona Stanley Hospital that will be characterised by compassion, efficiency, quality and sustainability in every sense.

"Through a truly integrated services delivery model, Serco Australia would assist WA Health in their transformation of healthcare service delivery. Our intention and plans are not only to deliver services innovatively but to genuinely contribute to improving the health of those who are cared for at Fiona Stanley Hospital."

As a global organisation, Serco has substantial, contemporary, health services experience which the state of Western Australia and the patients of Fiona Stanley Hospital could benefit from. Serco will freely draw upon local and global experience, including Norfolk and Norwich University Hospitals NHS Foundation Trust, NHS Forth Valley Acute Hospital, Wishaw General Hospital, and Guy's and St Thomas Hospital NHS Foundation Trust.

In the United Kingdom, Serco provides services in partnership with the National Health Service and other health and social care organisations to over two million people in a range of primary and community settings. Serco is supported by a team of dedicated health care specialists and consultants.

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Serco's projects are widespread, encompassing front-line services, "Out of Hours" care, healthcare in prisons, nursing support, as well as many major new health initiatives, such as the UK Department of Health's program to evaluate telehealth.

Serco's solutions range from small-scale local developments of new clinical services to major joint venture projects with some of the long-established leading service providers to the NHS. We provide the capability, capacity and resources to support our partners in achieving their goals through the transformational development of service delivery.

In Australia, Serco provides health and allied services to prisoners at Borallon and Acacia prisons. For the last ten years, Serco has managed the Australian Defence Force medical equipment fleet repair, maintenance and calibration, as well as the pharmaceuticals and medical consumables supply chain.

"We aim to make a positive difference in the communities in which we operate. Our business is all about transforming services and improving lives," David Campbell said.

"We retain a strong presence in Western Australia through our complex, high-value service contracts, including transport information and ticketing for Transperth, ownership and operation of the iconic Indian Pacific trans-continental train, corrections and rehabilitation services at Acacia Prison, maritime support to the Navy at HMAS Stirling and elsewhere along the coast through our joint venture DMS Maritime, and immigration services at multiple locations across the state.

"At Serco one of our greatest strengths is that we live locally, think locally, act locally, and are supported globally. We look forward to the opportunity to work with the West Australian government to transform the delivery of health services."

Media contact: Emma Needham – 0400 266 659

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About Serco

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos. We improve services by managing people, processes, technology and assets more effectively. Our strategic advice comes from hands-on experience. We advise policy makers, design innovative solutions, integrate systems and – most of all – deliver front-line services that make a positive difference to customers and communities.

Serco has been delivering mission critical public services for more than 40 years. We support governments, agencies and companies in 30 countries who seek a trusted partner with a solid track record of providing assured service excellence. Globally our 70,000 employees deliver operational, management and consulting expertise in defence, science, technology, justice, immigration, transport, health, education, aviation and business process outsourcing.

Our 6,000 people in the Asia Pacific business operate in Australia and Hong Kong. Our customers have the dual benefits of global scale and local autonomy. One of our strengths is that we live locally, think locally, act locally, and are supported globally.

In Asia Pacific, Serco supports the Australian Defence Force through the provision of garrison and port services, rehabilitates offenders in our prisons, cares for people in immigration detention, helps to make the roads safer in Victoria through our traffic camera services operation, provides travellers in Perth and Brisbane with timely and helpful public transport advice, keeps Melbourne's parks and gardens green, operates tunnels in Hong Kong helping 76.8 million commuters each year and provides an unparalleled, award winning rail tourism experience on the Ghan, Indian Pacific and Overland.

More information can be found at www.serco-ap.com.au