

Serco appoints new Great Southern Rail Chief Executive Officer

Serco announced today that Chris Tallent has been appointed as Chief Executive Officer of Great Southern Rail (GSR).

GSR delivers Australia's Great Train Journeys - the iconic Ghan and Indian Pacific as well as The Overland and The Southern Spirit – and has over 400 employees, providing world-class rail journeys to over 140,000 international and domestic tourists each year.

Chris joins GSR with over 25 years experience across a wide variety of senior operational, development, finance and company executive roles in the Hotel, Resort and Tourism sectors – most recently as CEO of Voyages Hotels & Resorts for the past 5 years.

He has extensive hospitality and tourism experience having worked across some of the most iconic resort facilities in Australia including Ayers Rock Resort, Hamilton Island, Hayman Island, El Questro (The Kimberley), Cradle Mountain Lodge (Tasmania), Lizard Island, Heron Island and Kings Canyon Resort (NT).

In addition to overseeing all of these Resort facilities, his previous roles have also seen him successfully oversee, amongst other aspects, the operation of the Jet Airports at Ayers Rock and Hamilton Island, the marketing, operation and safe practices of Voyages Marine and Hayman Island Marine and the management of the sales and marketing function for Voyages Air.

Chris will begin his new role in February. He commented:

'I am thrilled to be joining the team at Great Southern Rail. I look forward to growing with the business and ensuring it remains as Australia's most iconic rail company, delivering unforgettable rail holiday experiences'.

David Campbell, Serco Chief Executive Officer, said of the appointment:

"I am delighted that Chris will be joining Great Southern Rail as CEO. His leadership, experience,

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and energy will bring tremendous value to the company. He has a deep understanding of major domestic and international markets and is well equipped to lead the company through the next phase of its evolution.”

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About Great Southern Rail

Great Southern Rail delivers Australia’s great rail journeys - the iconic Ghan and Indian Pacific as well as The Overland and Southern Spirit – and has over 400 employees, providing world-class rail journeys to over 140,000 international and domestic tourists each year.

The commitment that Great Southern Rail has to the tourism industry and to the provision of a unique Australian experience has seen the business prosper alongside Serco Asia Pacific, who has owned GSR since 1999.

Serco has a successful history of integrated transport provision worldwide - for example, in the UK Serco has managed to run the London Docklands Light Railway for the last ten years.

About Serco

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos. We improve services by managing people, processes, technology and assets more effectively. Our strategic advice comes from hands-on experience. We advise policy makers, design innovative solutions, integrate systems and – most of all – deliver front-line services that make a positive difference to customers and communities.

Serco has been delivering mission critical public services for more than 40 years. We support governments, agencies and companies in 30 countries who seek a trusted partner with a solid track record of providing assured service excellence. Globally our 100,000 employees deliver operational, management and consulting expertise in health, technology, science, education, transport, defence, justice, immigration, aviation and business process outsourcing.

Our 7,000 people in the Asia Pacific business operate in Australia, Hong Kong and New Zealand. Our customers have the dual benefits of global scale and local autonomy. One of our strengths is that we live locally, think locally, act locally, and are supported globally.

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Serco provides health services in partnership with the UK National Health Service (NHS) and other health and social care organisations in a range of primary and community settings. For example, for Fiona Stanley Hospital, Serco is drawing on its healthcare expertise from its work with Norfolk and Norwich University Hospitals NHS Foundation Trust, NHS Forth Valley Acute Hospital, Wishaw General Hospital, and Guys and St Thomas Hospital NHS Foundation Trust.

In Australia, Serco's non-clinical health experience includes management of the Australian Defence Force medical equipment fleet repair, maintenance and calibration, as well as the pharmaceuticals and medical consumables supply chain. Serco supports all major Australian Defence Force hospitals, larger area health facilities, Royal Australian ships, and approximately 450 other customers. Serco has held this contract for over 10 years.

In Western Australia, Serco also provides holistic primary healthcare, allied and non-clinical services to prisoners at Acacia Prison, the State's first prison to achieve an Australian General Practitioners Accreditation Licence. A recent report by the Office of the Inspector of Custodial Services concluded that Acacia presented the best prison health service in Western Australia. Serco also provides health services at Borallon Correctional Centre in Queensland.

More information can be found at www.serco-ap.com.au