

Christmas Island Administrator Recognises Serco's Contribution

Indian Ocean Territories Administrator Brian Lacy has commended Serco for improving opportunities for employment for people from Christmas Island and the Cocos (Keeling) Islands.

Mr Lacy's support follows Serco's participation in the local Economic Development Consultative Group.

Since Serco began operating on Christmas Island 12 months ago, it has employed and trained 104 people from Christmas Island and a further 9 from the Cocos Islands.

Flying in fewer staff from the mainland is a step towards providing sustainable employment on the islands, boosting the local economy and offering Serco's new employees career opportunities and development at home.

In receiving a letter of recognition from the Indian Ocean Administrator, Serco Asia Pacific Chief Executive Officer David Campbell again expressed Serco's commitment to making a positive difference to the communities in which it operates.

"Serco employees more than 3000 Australians and prides itself on its record of being a good employer," Mr Campbell said.

"When I have travelled around the various sites where Serco provides services on behalf of Australian governments, particularly in more remote parts of Australia, staff have expressed to me what a life changing experience full-time local employment has been.

"Our staff have relished the opportunity and the responsibility, independence, and confidence that they've developed as a result.

"Other than the personal impact, there's also a fantastic economic benefit for the community as a whole – particularly in places like the Cocos Islands where unemployment levels are high.

"We will continue to prioritise the employment of locals from Christmas Island and the Cocos Keeling Islands and wherever possible ensure they are given the opportunity to join Serco."

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Media Release (continued)

About Serco

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos. We improve services by managing people, processes, technology and assets more effectively. Our strategic advice comes from hands-on experience. We advise policy makers, design innovative solutions, integrate systems and – most of all – deliver front-line services that make a positive difference to customers and communities.

Serco has been delivering mission critical public services for more than 40 years. We support governments, agencies and companies in 30 countries who seek a trusted partner with a solid track record of providing assured service excellence. Globally our employees deliver operational, management and consulting expertise in defence, science, technology, justice, immigration, transport, health, education, aviation and business process outsourcing.

Our 6,000 people in the Asia Pacific business operate in Australia and Hong Kong. Our customers have the dual benefits of global scale and local autonomy. One of our strengths is that we live locally, think locally, act locally, and are supported globally.

In Asia Pacific, Serco supports the Australian Defence Forces through the provision of garrison and port services, rehabilitates offenders in our prisons, cares for people in immigration detention, helps to make the roads safer in Victoria through our traffic camera services operation, provides travellers in Perth, Brisbane and New South Wales with timely and helpful public transport advice, keeps Melbourne's parks and gardens green, operates tunnels in Hong Kong helping 76.8 million commuters each year and provides an unparalleled, award winning rail tourism experience on the Ghan, Indian Pacific and Overland.

More information can be found at www.serco-ap.com.au