

2010 Minister's Awards Recognise Serco for Innovation and Excellence

Borallon Correctional Centre has been awarded two Minister's Awards for Excellence for its innovative recycling project and health initiatives, in a ceremony at Queensland's Parliament House.

The Minister's Awards for Excellence honour the creativity and dedication of frontline and behind-the-scenes personnel from the Department of Community Safety.

The Centre, which is privately operated by Serco, was recognised for its recycling program which has decreased the amount of rubbish sent to landfill. Although 255 tonnes of rubbish was produced in six months, less than 20% went to landfill. Items such as cans, paper, plastics and kitchen organic wastes are either recycled or reused. The centre also established a Sustainability Coordinator position to ensure the development and implementation of all sustainability programs at the Centre.

The Centre's Catering Unit also won a separate award for its 'Healthy' initiatives, which aim to promote healthy food choices. The Centre implemented major changes to its food services in order to streamline waste and encourage offenders to get involved with their health and food options. As part of these changes, Serco redesigned their catering process to ensure offenders are fed nutritionally balanced meals and have encouraged offenders and staff to be responsible for their own healthy meal choices.

David Campbell, Chief Executive Officer of Serco Asia Pacific praised the staff at Borallon for their hard work and congratulated them for the awards.

"Borallon is once again, pushing the boundaries of innovation and service delivery thanks to the outstanding efforts of our staff," David Campbell said.

"These awards are proof of Borallon's commitment to its vision to be the best correctional facility in Queensland. Well done to all involved."

Media Release (continued)

Borallon Correctional Centre has also been selected as a finalist in the 2010 NSCA/GIO Workers Compensation National Safety Awards of Excellence for its innovative environmentally sustainable work practices. The winners will be announced at a celebration in Sydney in early October.

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About Serco

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos. We improve services by managing people, processes, technology and assets more effectively. Our strategic advice comes from hands-on experience. We advise policy makers, design innovative solutions, integrate systems and – most of all – deliver front-line services that make a positive difference to customers and communities.

Serco has been delivering mission critical public services for more than 40 years. We support governments, agencies and companies in 30 countries who seek a trusted partner with a solid track record of providing assured service excellence. Globally our employees deliver operational, management and consulting expertise in defence, science, technology, justice, immigration, transport, health, education, aviation and business process outsourcing.

Our 6,000 people in the Asia Pacific business operate in Australia and Hong Kong. Our customers have the dual benefits of global scale and local autonomy. One of our strengths is that we live locally, think locally, act locally, and are supported globally.

In Asia Pacific, Serco supports the Australian Defence Forces through the provision of garrison and port services, rehabilitates offenders in our prisons, cares for people in immigration detention, helps to make the roads safer in Victoria through our traffic camera services operation, provides travellers in Perth, Brisbane and New South Wales with timely and helpful public transport advice, keeps Melbourne's parks and gardens green, operates tunnels in Hong Kong helping 76.8 million commuters each year and provides an unparalleled, award winning rail tourism experience on the Ghan, Indian Pacific and Overland.

More information can be found at www.serco-ap.com.au